

INTEGRATED POLICY STATEMENT

Nissi Beach Resort is firmly committed to providing high-quality services to satisfy the needs and expectations of our valued guests and other interested parties by ensuring the following:

1. We are fully committed to our actions, we are proud of who we are and what we stand for, and we work as a team to be of service to our guests, employees and owners.
2. Our services and facilities are designed and operated to consistently satisfy the needs and expectations of our guests and the related legislation.
3. Our continuous efforts and planning will ensure that all our facilities and equipment are maintained to the highest standards of cleanliness, safety, comfort, and reliability for the benefits of our guests, our business and the environment.
4. We Integrate sustainable practices that preserve and enhance local biodiversity, including habitat conservation, native landscaping, and minimizing impact on surrounding ecosystems.
5. Qualitative and quantitative targets are set and monitored in all areas to continually improve the effectiveness and suitability of the integrated management system in operation and to minimize the environmental impact of our operations.
6. Ongoing training and development of our employees for quality, food safety, environment, health and safety issues. They are also encouraged to participate in the decision making and our improvement efforts.
7. We encourage a sense of responsibility among our employees, and we integrate quality, food safety, environment, health and safety aspects into our day-to-day operations.
8. The highest standards in health and safety, security and the protection of the environment are adopted, as well as in food safety through the storage, preparation and delivery of food, in a healthy environment and under the strictest hygiene conditions. Any risks are identified and preventive and corrective actions are taken where required.
9. We cooperate with the public authorities to establish and update contingency procedures to minimize the environmental impact and health and safety impacts of any accidental discharge.
10. We are an equal opportunity employer with no discrimination, and we support the protection of human rights, particularly those of our employees, the parties we do business with, and the community within which we operate.
11. We have ongoing communication with and give support to local people and businesses. Furthermore, we encourage and support all local traditions initiatives in the area.
12. The management and the staff are to always conduct themselves in a professional manner, as defined by the Hotel Manuals and Procedures. Thereby ensuring that the requirements of our Guests, Travelife, Circular Economy and the International Standards ISO 9001, ISO 22000 and ISO 14001 are continuously achieved and maintained.