

nissi beach resort

SUSTAINABILITY REPORT 2018





Nissi Beach Resort recognizes its responsibility and is committed to continually improving its performance towards a sustainable future.



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our environment



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Nissi Beach Resort (Hotel Profile)

Nissi Beach has one of the island's finest beaches, famous for soft white sand and clear waters.



Overlooking this landmark, the Nissi Beach Resort embraces the unique bay and is set within its own lush, tropical gardens. The beautiful natural habitat of the resort is home to the friendly resident pelicans.



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Our Awards



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ENVIRONMENT

Whilst we strive to enhance the quality of our guest's stay and ensure they take home memorable experiences, we do all that with respect to the local environment and we manage our impacts for the benefit of the local community in which we operate.



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SAVING ENERGY

We are in a constant effort of upgrading our equipment with more adequate devices that include energy saving features in order to reduce energy consumption



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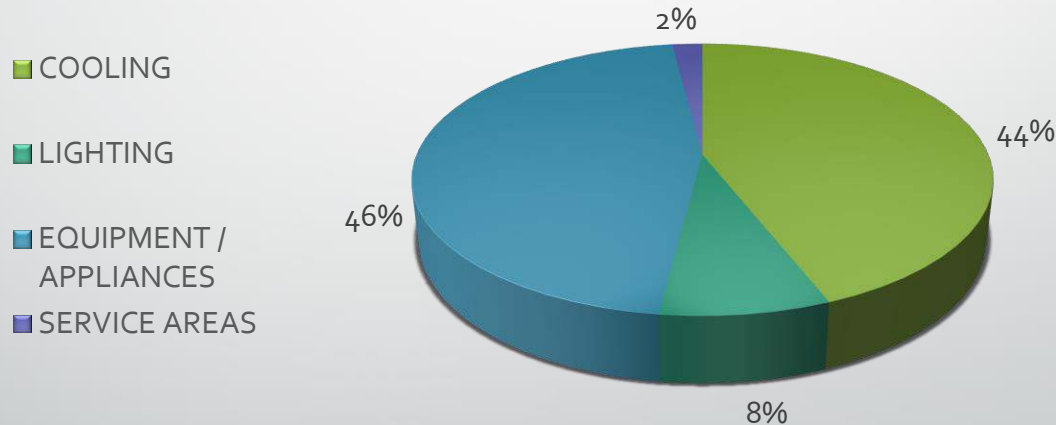


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Electricity (kWh per guest night)



Total Electricity Load

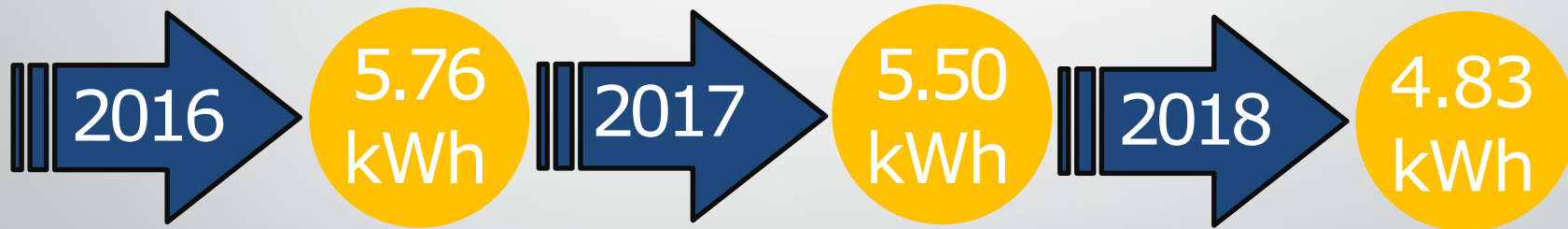
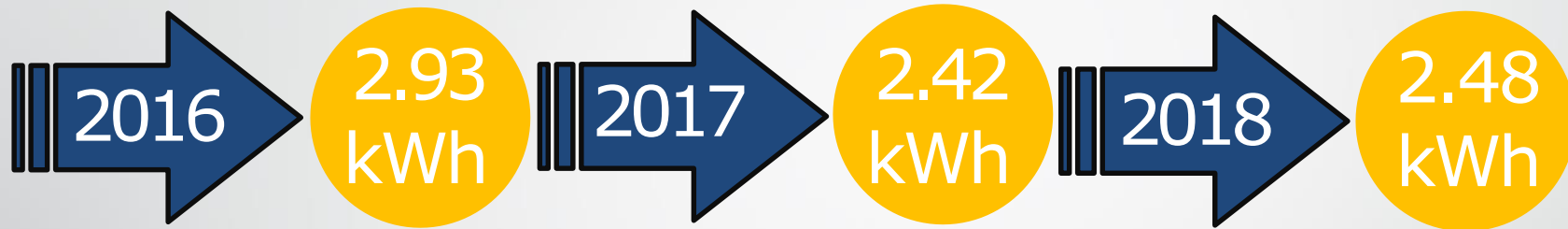
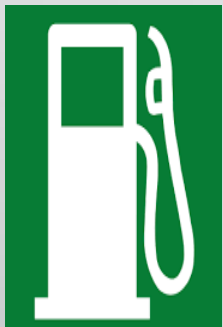


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Petrol and Gas Consumption(kWh per guest night)



The relatively high gas consumption is due to the increased sales of the beach outlets.

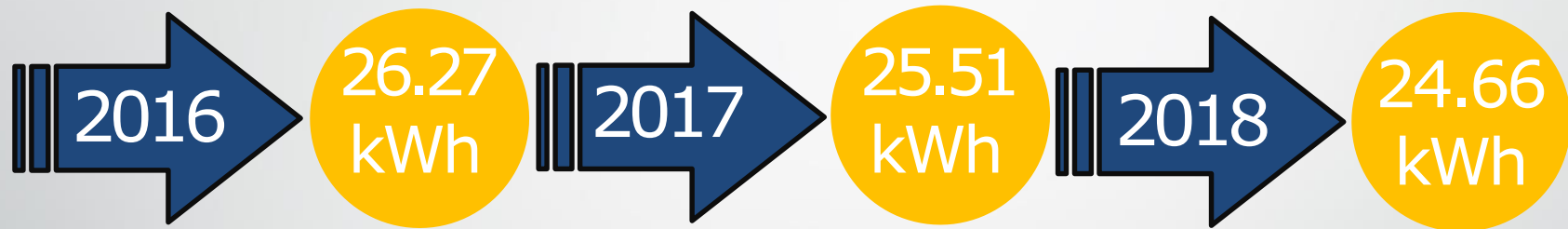


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Total Energy Consumption(kWh per guest night)



The total energy consumption continuous to decrease even though the Hotel has extended its period of operation during winter months and offers upgraded services and facilities to guests. Overall Nissi Beach Resort has reduced its energy consumption by more than 16% since 2004, when it was first certified to ISO 14001 in recognition of its sustainability initiatives.



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SAVING WATER

We believe in reasonable use of water and we strive to reduce consumption and minimize waste



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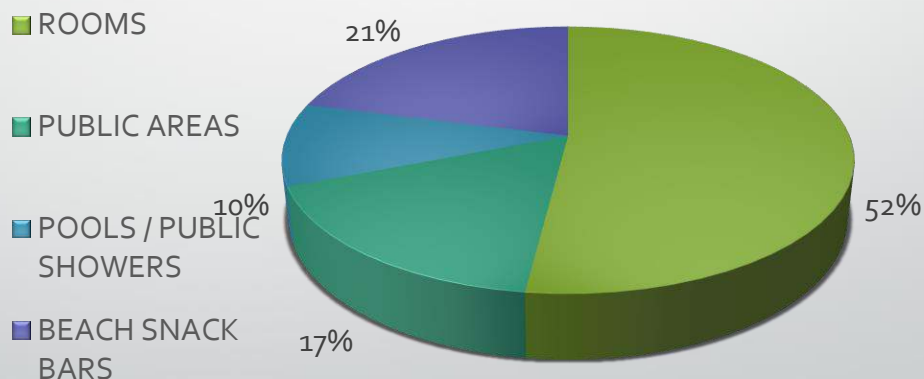
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Water (Liters per guest night)



Water consumption has remained stable over the years even though we provide free showers at the beach to all visitors of the beach outlets.

Total Water Consumption



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WASTE MANAGEMENT

We emphasize the importance of reducing our waste and its responsible management by separating waste so that it can be recycled as efficiently as possible.



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Recycled Waste



Plastic
Paper
Glass

	2016 (Kg)	2017 (kg)	2018 (Kg)
Plastic	54600	70560	68460
Paper	21300	21300	20700
Glass	45600	48000	43200

Batteries



2018 : 50 kg
2017 : 48 kg
2016 : 45 kg

Ink / Toner



2018 : 16 kg
2017 : 12 kg
2016 : 19 kg

Lamps



2018 : 130 kg
2017 : 120 kg
2016 : 98 kg

Used Oil



2018 : 3259 ltr
2017 : 2380 ltr
2016 : 2350 ltr



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Sustainability Activities



Energy consumption has been reduced by using Renewable Energy (solar) and heat/recovery systems for heating and cooling.

New energy saving system has been installed in all the beach suites and bungalows.

All the old external big lights and lamps in the complex have been replaced with led light technology. Led lighting is used in more than 90% of the premises.

Heat /Motion detectors have been placed where feasible in public areas.

Dual flush toilets are used in all guest rooms and public areas, as well as eye detection for water fountains in all public toilets.

Recycled water from the Municipality is used for watering the gardens.



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Sustainability Activities



The percentage of goods and services bought locally is app. 50% of the total purchases items.

Great effort has been made also regarding our kitchen purchasing policy commitment and finally all our fresh produce purchases from local suppliers have exceeded 60% of the hotel purchases in fresh products.

Every effort is made to buy bulk quantities of chemicals (cleaning purposes/maintenance) and to return the plastic containers to the suppliers.

Any liquid and solid waste resulting from the Hotel's operations are separated and handled by approved licensed suppliers and recyclers.

Recycling of organic waste takes place using specialised equipment.



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Sustainability Activities



The policy in place for the towel and linen exchange play's a significant role in the saving of water, chemicals and electricity.

A new initiative has started in order to reduce the use of plastic by 50% in 2019 by replacing plastic straws with paper and bamboo straws, using paper take away cups instead of plastic at the kiosks, using reusable/ washable plastic ware, stainless steel cutlery etc.

Promotion of local dishes on our menus i.e. kolokasi as well as local herbs in our cocktails i.e. mint from our garden for mojito drinks

All employees receive regular training and support information, such as induction training, on how they can help the business to manage its sustainability issues. Guests and employees receive information through the use of social media, flyers and the environmental board.

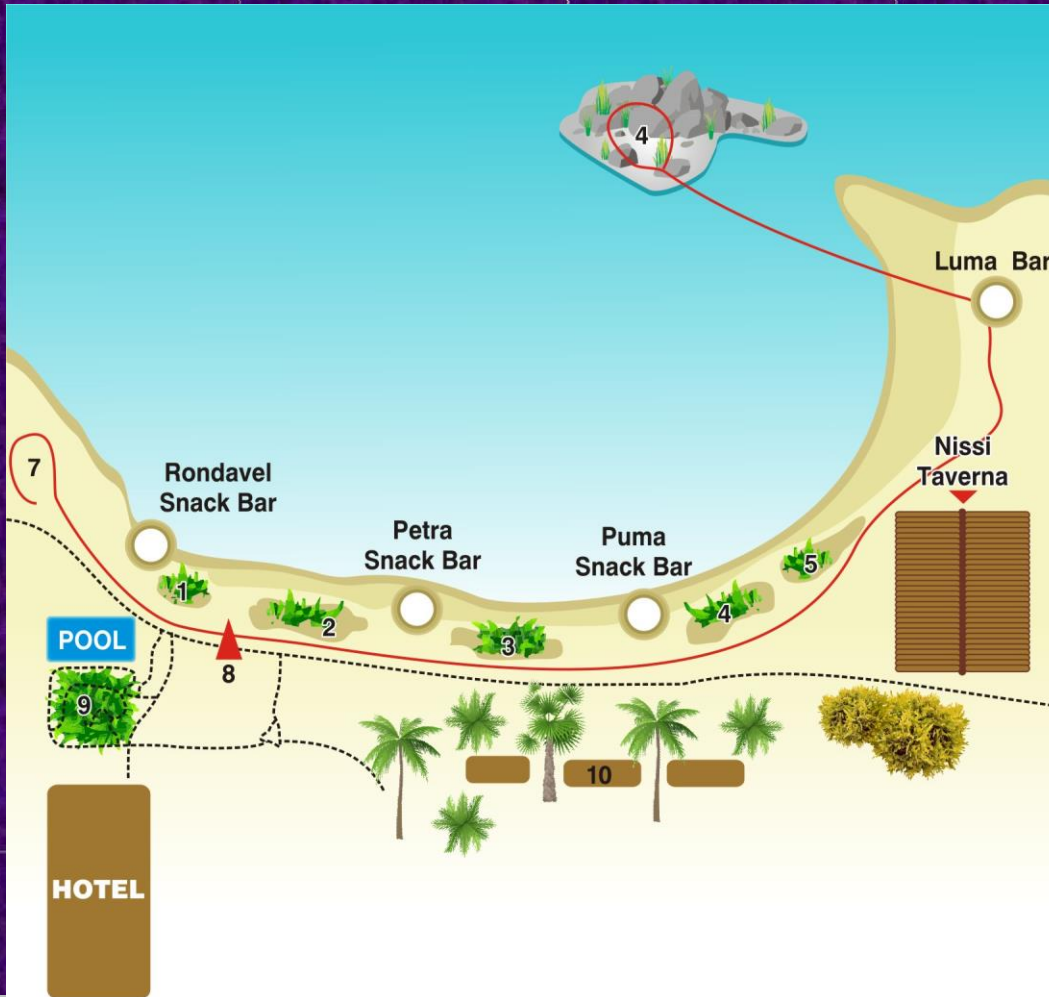


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SAND DUNES PROJECT



1-5 sand / dunes lots where native growth is preserved or even enhanced

6 Nissi island - a rocky exposure with unique vegetation type

7 Rocky seashore

8 Interpretation facility

9 Aromatic / Botanical Garden

10 Hotel Family Suites

— Proposed route, to visualize the contents of this leaflet

----- Hotel Paths



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SAND DUNES PROJECT

A great effort has been made by the hotel in preserving and revamping the hotel Sand Dunes following the guidelines set up by the Green Beach Project.



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SAND DUNES PROJECT

All of the natural endemic plants on the beach have been preserved and expanded. Now on the Nissi Beach sand dunes you can see and enjoy more than 20 Cypriot beach endemic plants of the island in very big numbers.



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SOCIAL RESPONSIBILITY

The Hotel has been active with social and community activities offering donations and participating and supporting various local activities.



Annual Beach Cleaning Day June 2018



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Lunch for people of third age



Dinner for 'Melathron Agoniston'



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Children Walk through the garden



Cat care project with donations



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The Hotel also supports, promotes the local products, culture, customs and traditions.



Serving Cyprus Breakfast



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GIVE THE GIFT OF LIFE
BLOOD DONATION

Every year we organise blood donations at our hotel and we invite customers as well as staff members to join us for this great cause.



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CUSTOMER SATISFACTION

Our guests continue to trust Nissi Holiday Resort for their holidays and the percentage of repeaters is >30%, which shows clearly their satisfaction.



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HUMAN RESOURCES

At Nissi Beach Resort we strive to provide a safe workplace where the human rights are respected in accordance with the collective agreements with the unions and the applicable legislation.



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We are an equal opportunity employer and we support the protection of human rights, particularly those of our employees, the parties we do business with and the community where we operate.

All new employees are informed before they start work about the terms and conditions of their employment, including pay and welfare arrangements.

Employees	2016	2017	2018
Male Employees	115	119	126
Female Employees	122	122	122
Local Staff	202	199	208
Other nationalities	35	42	40



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The greatest asset of Nissi Beach Resort is our employees and we invest heavily in their continuous training and development and the upgrading of their skills.

Training Provided	2016	2017	2018
External training (# of programs / hours)	1549	619	1200
On the job training (# of programs / hours)	86	163	150
Total training (# of programs / hours)	1635	782	1350
Training hours / employee	6,54	3.7	5,44



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CHILD PROTECTION

At Nissi Beach Resort we ensure the protection of all children through devotion to the Child Protection guidelines adopted by our hotel and international laws

We are well aware of child abuse in the tourism industry worldwide and there are good practices and actions in place in order to eradicate the problem



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SUSTAINABILITY WARRANTY

We maintain for many years Travelife Gold Certification, which is the internationally recognised sustainability certification scheme developed for the travel industry in partnership with the Tour Operators.

Our hotel achieved excellence in demonstrating advanced sustainability whilst also encouraging others to participate in seeking such continuing enhancement and dynamically communicating progress.



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**THANK YOU FOR HELPING US
ACHIEVE OUR GOALS!**