

# Sustainability report 2023



nissi beach resort

Our sustainability goals will be fully fulfilled through a  
Circular Economy Model

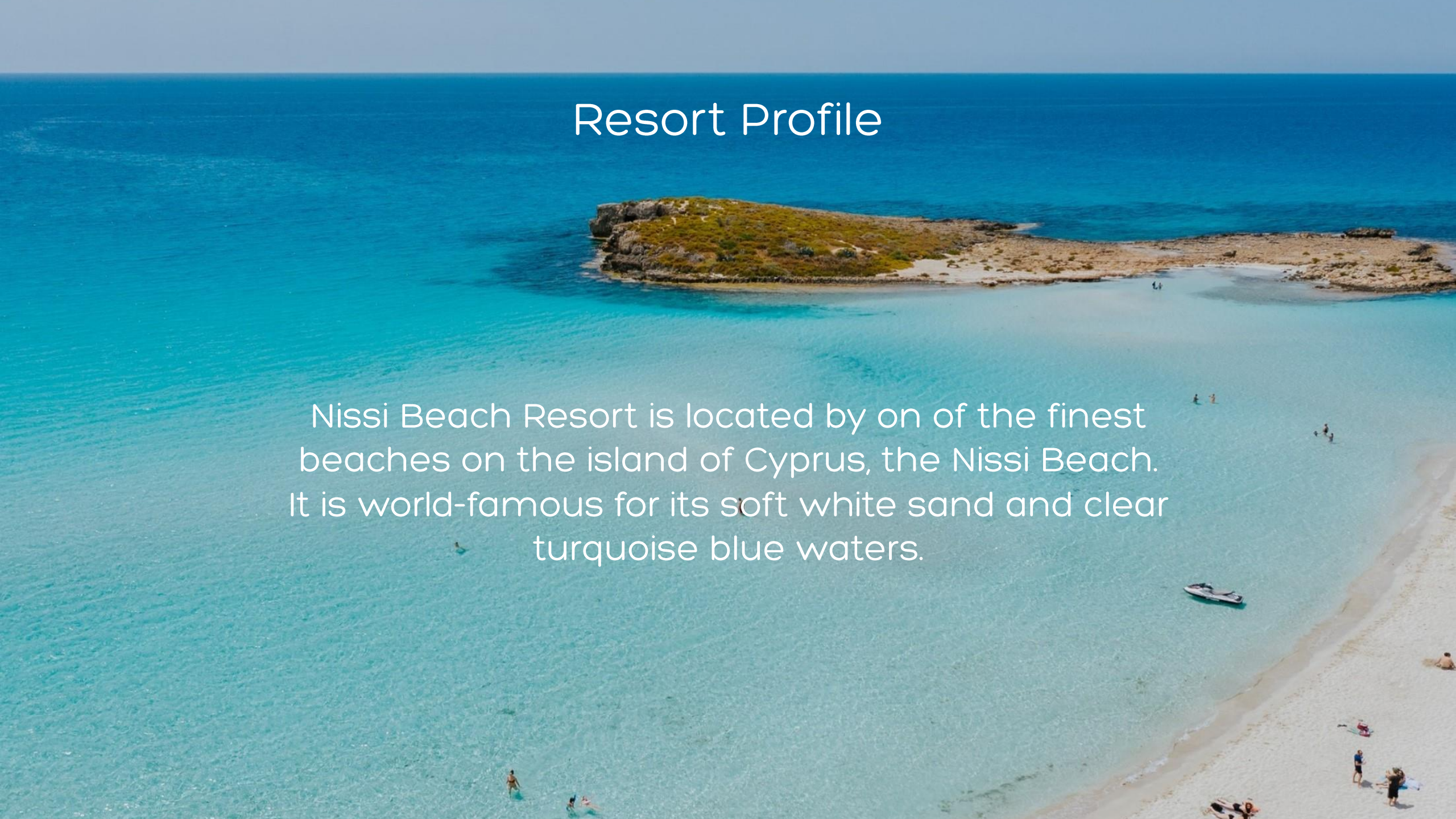




Nissi Beach Resort recognises its responsibility  
and is committed to continually improving its performance towards a  
sustainable future.

# Resort Profile

Nissi Beach Resort is located by one of the finest beaches on the island of Cyprus, the Nissi Beach. It is world-famous for its soft white sand and clear turquoise blue waters.



## Resort's Profile



Overlooking the landmark island, the Nissi Beach Resort embraces the unique bay and is set within its own lush Mediterranean gardens.

# Our sustainability goals in order to achieve sustainable future for all!

- Reducing the carbon foot print.
- Reduce further our use of energy and water, and re-use and recycle the resources consumed by our business wherever practical.
- We buy local, we employ local and we promote local traditions and history through our services and other hotel activities.
- Further development and integration of sustainable technologies including renewable energy.
- A new photovoltaic park will be installed by the end of 2024 reducing the use of energy by 40%; creating an affordable clean energy.
- Use of petrol will be reduced by 80%.
- Use whenever possible all natural ingredients like organic products in many ways in order to achieve maximum reduction of waste of such products.
- Try to use and reuse all our materials in such a way not to become waste thus helping the natural environment.
- General reduction in general waste by 30%.
- Try to create a synergy and cooperation model with our other 3 hotels in the reduction of gardening waste.
- Contribute to the help of the local community and protection of the environment.
- Encourage bike walks and the use of public transport.

# Reducing Environmental Footprint

During 2021-2022 our major target was to reduce to over 80% the single use plastic which is the main cause for the crisis in all our oceans. All plastic glasses, straws, or any plastic food containers or any other plastic container have been replaced by paper containers or recycled washable acrylic glass containers. Any remaining plastic is collected and recycled by the Green Dot;

# Reducing Environmental Footprint

Starting this June our hotel start participating in the governmental scheme - promoting circular economy in hotels in an effort to transform our hotel into a green, gold circular economy hotel. A lot of activities involved in the circular economy are already established and followed at our resort in an effort to minimize our Carbon prints towards the environment.



# Reducing Environmental Footprint

Starting coming June, our resort started participating in the governmental scheme - promoting circular economy in hotels in an effort to transform our resort into a green, gold circular economy hotel. The hotel has been awarded the Silver award of Circular economy in September 2023

Now we have been committed for the Circular Gold award by the year 2025.

A lot of the activities involved in the idea of a circular economy are already established in our resort in an effort to minimise our carbon footprint.



# Reducing Environmental Footprint

- Online departmental meetings whenever possible
- Encourage bus service usage or car pooling, especially amongst staff in the housekeeping and kitchen departments.
- Full financing of staff bicycles, over 40% of all our seasonal staff use bikes for coming to work
- Recent room renovations led to furniture being given away to charities such as nursing homes for elderly people. Wooden bed boards were given to local farmer who used it for fencing their property. Beds were given to various monasteries, child care homes and staff members

# Reducing Environmental Footprint



- Bed linen and towels were given to nursing homes.
- All tree trimmings were either composted on site or at the Ayia Napa Green Point for composting.
- Our Chef de Cuisine came up with a brilliant idea in reducing food waste. Recipes are strictly followed in food production and all aromatic plants for salads that are not used are collected daily and treated in a special way by the Chef and are then used to make aromatic sauces.

# Reducing Environmental Footprint

- Any left over food, which is kept at a minimum, is given to staff or local farmers who collect it for animal feeding.
- Cooking oil is collected in big barrels and is picked up weekly by the Venzoil company for the production of energy.
- Our community social activities continue on a yearly basis
- Seasonal staff accommodation is near the hotel and walking to work is encouraged, as it also is a healthy life style and reduces traffic congestions.

# Reducing single use plastic by 80%

All single use plastic were replaced by paper or recycled washable acrylic glass containers.



**PLASTIC  
FREE  
CYPRUS**



The annual goal of planting 300 trees on the resort was achieved as well for 2024.



Second hand furniture, after the annual room renovations, are donated to local charity organisations.



All cooking oil recycled  
by Venzoil company.





The background of the image shows a natural spa environment with green succulent-like plants and light-colored rocks. Two Aegli organic product dispensers are visible: a yellow one labeled 'CLEAN SUNSCREEN' and a blue one labeled 'CLEAN AFTER SHAVE'. The text is overlaid on semi-transparent white boxes.

Turning to organic business.  
Use of organic amenities and organic  
cosmetic products in our spa.

In our spa we use exclusively organic Greek products, (Aegli) for  
all our treatments.

Also Aegli organic room amenities (soaps, conditioners, body  
lotions) will be in all rooms and public areas as well.

All above products will be in individual dispensers thus  
reducing further the use of plastic.

# Reduction of energy usage achieved

To reduce our energy consumption, we constantly upgrade our equipment with devices that include energy saving features.

Our target is to cut our energy consumption by 50% by 2025.

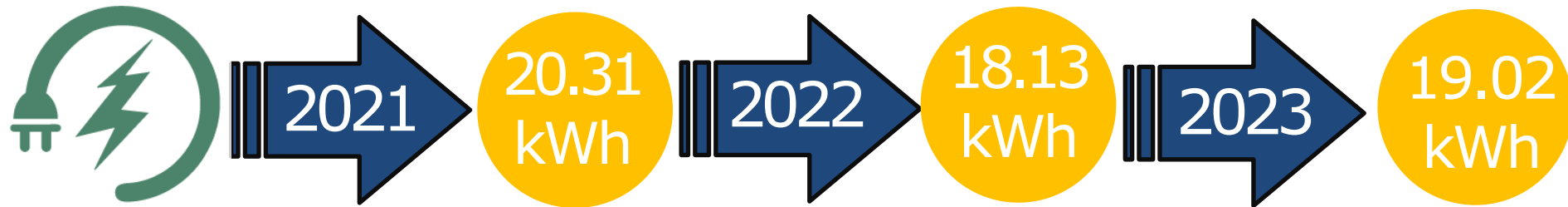
Installation of a photovoltaic Park by 2025.

Minimise the use of fuels to less than 10%.

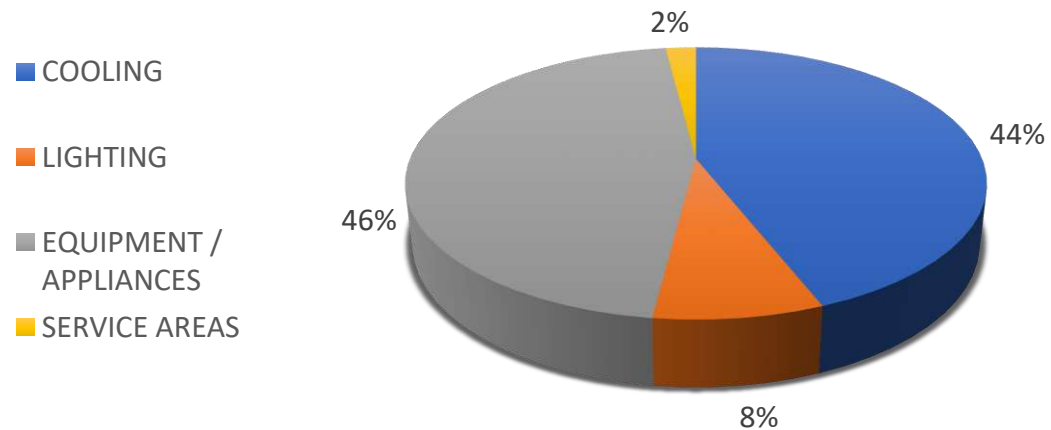


# Electricity Consumption

(kWh/guest night)



Total Electricity Load



A tropical beach scene with several tall palm trees in the foreground. The ocean is a vibrant blue, and a small island with a boat is visible in the distance. The sky is clear and blue.

# Water Savings

We believe in reasonable water usage, hence we strive to reduce consumption and minimise waste.

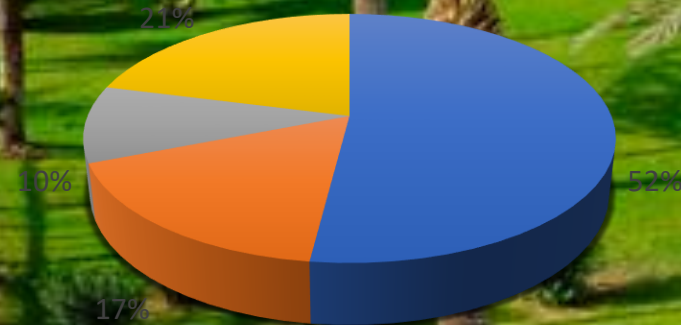
# Water Consumption m<sup>3</sup>/Guest Night



Water consumption has remained stable over the years, despite offering free showers at the beach to all visitors since a few years.

Total Water Consumption Distribution

- ROOMS
- PUBLIC AREAS
- POOLS / PUBLIC SHOWERS
- BEACH SNACK BARS



# Petrol and Gas Consumption

(kWh per guest night)



2021

1.34  
kWh

2022

2.25  
kWh

2023

0.86  
1.27  
kWh



2021

5.76  
kWh

2022

4.34  
kWh

2023

6.66  
kWh

The relatively high gas consumption is due to increased sales at the beach outlets.

# Total Energy Consumption (kWh/guest night)



Despite an extended hotel operation over the winter months, and upgraded service and facilities to the guests, we succeeded in continuously reducing the energy consumption.

Since our first ISO 14001 certification in 2004 in recognition of our sustainability initiatives, we have managed to reduce the energy consumption by more than 16%.

# Waste Management

We emphasize the importance of waste reduction and management by undertaking waste separation to allow efficient recycling.

The recycle process is now done throughout the complex, including the beach hence increasing the quantity of recycled items by 30% compared to previous year. This means a great waste reduction and minimization of the environmental pollution and reduction in the carbon footprint .





# Recycled Waste



	2021 (kg)	2022 (kg)	2023 (kg)
Plastic	39060	55860	29400
Paper	11400	32100	55400
Glass	18000	20400	19200



	Battery (kg)	Ink/toner (kg)	Lamp (kg)	Used oil (liter)
2021	55	25	130	4665
2022	123	20	93	4875
2023	91	27		4310

# General Waste 2023

Month	Total amount (kg)
January	
February	
March	83469
April	79545
May	112736
June	136014
July	148361
August	168361
September	168986
October	160759
November	91000
December	



# Tree trimming 2023

Month	Total amount (kg)
January	60000
February	82000
March	84000
April	51000
May	30000
June	63000
July	42000
August	42000
September	63000
October	9000
November	9000
December	33000
<b>Total:</b>	<b>568000</b>

# Sustainability Activities

Energy consumption has been reduced by using Renewable Energy (solar) and heat/recovery systems for heating and cooling.

New energy saving system has been installed in all the beach suites and bungalows.

All the old external big lights and lamps in the complex have been replaced with led light technology. Led lighting is used in more than 90% of the premises.

Heat /Motion detectors have been placed where feasible in public areas.

Dual flush toilets are used in all guest rooms and public areas, as well as eye detection for water fountains in all public toilets.

Recycled water from the Municipality is used for watering the gardens.

# Sustainability Activities

The percentage of goods and services bought locally is app. 50% of the total purchases items.

Great effort has been made also regarding our kitchen purchasing policy commitment and finally all our fresh produce purchases from local suppliers have exceeded 60% of the hotel purchases in fresh products.

Every effort is made to buy bulk quantities of chemicals (cleaning purposes/maintenance) and to return the plastic containers to the suppliers.

Any liquid and solid waste resulting from the Hotel's operations are separated and handled by approved licensed suppliers and recyclers.

Recycling of organic waste takes place using specialised equipment.

# Sustainability Activities

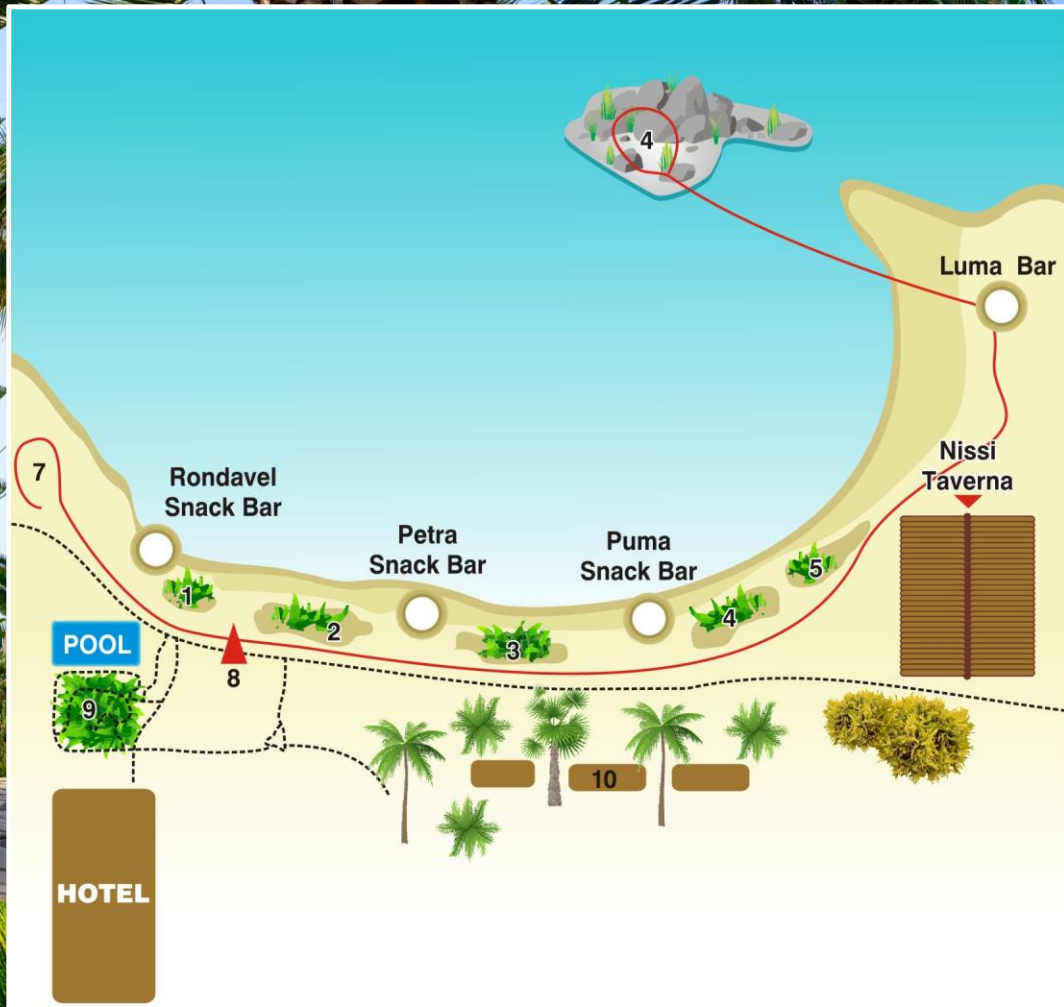
The policy in place for the towel and linen exchange play's a significant role in the saving of water, chemicals and electricity.

A new initiative has started in order to reduce the use of plastic by 50% in 2019 by replacing plastic straws with paper and bamboo straws, using paper take away cups instead of plastic at the kiosks, using reusable/ washable plastic ware, stainless steel cutlery etc.The effort is ongoing and in 2023 we had 80% reduction in the use of plastic. New shampoo and soap dispensers will be placed in all rooms this winter.

Promotion of local dishes on our menus i.e. kolokasi as well as local herbs in our cocktails i.e. mint from our garden for mojito drinks

All employees receive regular training and support information, such as induction training, on how they can help the business to manage its sustainability issues. Guests and employees receive information through the use of social media, flyers and the environmental board.

# Sand dunes project



1-5 sand / dunes lots where native growth is preserved or even enhanced

6 Nissi island - a rocky exposure with unique vegetation type

7 Rocky seashore

8 Interpretation facility

9 Aromatic / Botanical Garden

10 Hotel Family Suites

Proposed route, to visualize the contents of this leaflet

Hotel Paths

# Sand dunes project

A great effort has been made by the hotel in preserving and revamping the hotel Sand Dunes following the guidelines set up by the Green Beach Project.





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All of the natural endemic plants on the beach have been preserved and expanded. Now on the Nissi Beach sand dunes you can see and enjoy more than 20 Cypriot beach endemic plants of the island in very big numbers.

# Social responsibility

The Hotel has been active with social and community activities offering donations and participating and supporting various local activities.



Annual beach cleaning day 6<sup>th</sup> of June 2023

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Lunch for people of third age



Dinner for 'Melathron Agoniston'

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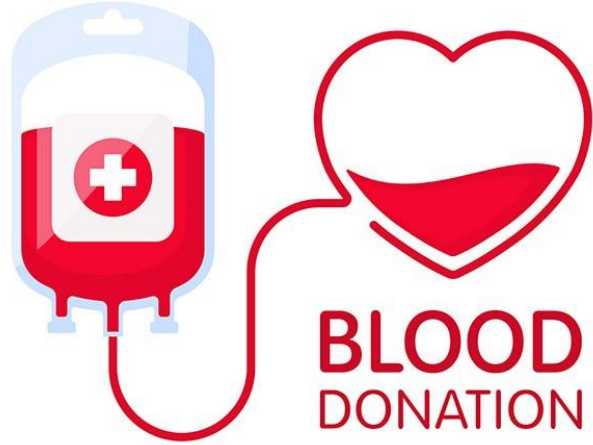
Cat care project with donations

The Hotel also supports, promotes the local products, culture, customs and traditions.



Serving  
Cyprus  
Breakfast





Every year we organise blood donations at our hotel and we invite customers as well as staff members to join us for this great cause.

9<sup>th</sup> of May 2022, 3<sup>rd</sup> and 5<sup>th</sup> of October 2023

# Customer satisfaction

Our guests continue to trust Nissi Holiday Resort for their holidays and the percentage of repeaters is >30%, which shows clearly their satisfaction.



# Human resources

At Nissi Beach Resort we strive to provide a safe workplace where the human rights are respected in accordance with the collective agreements with the unions and the applicable legislation.





We are an equal opportunity employer and we support the protection of human rights, particularly those of our employees, the parties we do business with and the community where we operate.

All new employees are informed before they start work about the terms and conditions of their employment, including pay and welfare arrangements.

Employees	2021	2022	2023
Male Employees	117	129	170
Female Employees	113	121	131
Local Staff	181	189	189
Other nationalities	49	61	112

The greatest asset of Nissi Beach Resort is our employees and we invest heavily in their continuous training and development and the upgrading of their skills.

Training Provided	2021	2022	2023
External training (# of programs / hours)	132	48	-
On the job training (# of programs / hours)	177	676	980
Total training (# of programs / hours)	309	724	980
Training hours / employee	2,30	2,66	3,7

At Nissi Beach Resort we ensure the protection of all children through devotion to the Child Protection guidelines adopted by our hotel and international laws

We are well aware of child abuse in the tourism industry worldwide and there are good practices and actions in place in order to eradicate the problem



# Sustainability warranty

We maintain for many years Travelife Gold Certification, which is the internationally recognised sustainability certification scheme developed for the travel industry in partnership with the Tour Operators.

Our hotel achieved excellence in demonstrating advanced sustainability whilst also encouraging others to participate in seeking such continuing enhancement and dynamically communicating progress.



Gold



# Our Awards





Thank you for helping us  
to achieve our goals!