nissi beach resort

Sustainability Report 2021

Nissi Beach Resort recognises its responsibility and is committed to continually improving its performance towards a sustainable future.

We do care about our environment

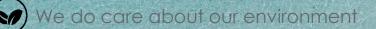
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Resort Profile

Nissi Beach Resort is located by on of the finest beaches on the island of Cyprus, the Nissi Beach. It is world-famous for its soft white sand and clear turquoise blue waters.



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Our Awards



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Environmental Actions

Whilst we strive to enhance the quality of our guest's stay and ensure they take home memorable experiences, we do so with respect to the local environment reducing the impacts for the benefit of the local community in which we operate.



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Energy Savings

To reduce our energy consumption, we constantly upgrade our equipment with devices that include energy saving features.

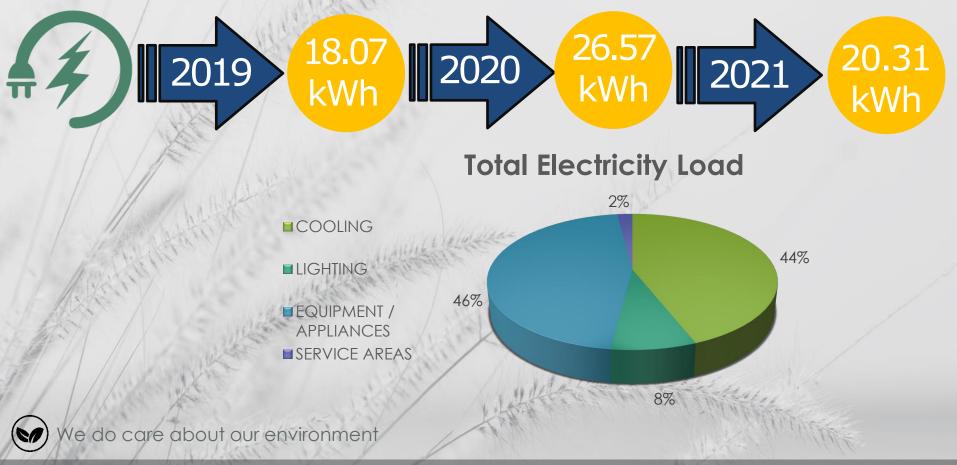


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Electricity Consumption (kWh/guest night)



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Total Energy Consumption (kWh/guest night)



The total energy consumption continues to decrease despite extended operations during the winter months and upgraded guest services and facilities.

Overall, the energy consumption has decreased by more than 16% since 2004, when it was first certified to ISO 14001 in recognition of its sustainability initiatives.



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Water Savings

We believe in reasonable water usage, hence we strive to reduce consumption and minimize wastage.



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Petrol and Gas Consumption (kWh per guest night)



The relatively high gas consumption is due to increased sales at the beach outlets.

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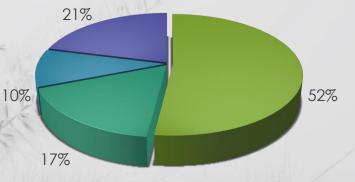
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Water Consumption/Guest Night

2019 300 L 2020 310 L 2021 340 L

Water consumption has remained stable, albeit offering free showers at the beach to all visitors since a few years. BEACH SNACK

Total Water Consumption Distribution



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BARS

Waste Management

We emphasize the importance of waste reduction and management by undertaking waste separation to allow efficient recycling.



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Recycled Waste



Will We	2019 (kg)	2020 (kg)	2021 (kg)
Plastic	69300	36120	44100
Paper	26700	11100	16500
Glass	27600	14400	16800

Batteries



2021: 55 kg 2020: 50 kg 2019: 48 kg

Ink /Toner



2021: 25 kg 2020: 16 kg 2019: 12 kg

2021: 83 kg

2020: 130 kg

2019: 120 kg

Lamps

Used Oil



2021: 3675 kg 2020: 2645 kg 2019: 2380 kg

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Sustainability Activities

- Reduced energy consumption by using Renewable Energy (solar) and heat/recovery systems for heating and cooling.
- New energy saving system installed in all the beach suites and bungalows.
- All external big lights and lamps have been replaced with Led light technology. Led lighting is used in more than 90% of the premises.
- Heat /Motion detectors have been placed in public areas wherever feasible.
- Dual flush toilets are used in all guest rooms and public areas, as well as eye detection for water fountains in all public toilets.
- Recycled water from the Municipality is used for watering the gardens.

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Sustainability Activities

- Approximately 50% of purchases are local.
- Over 60% of the hotel purchases in fresh products are from local suppliers thanks to a strong commitment to our kitchen purchasing policy
- Every effort is made to buy bulk quantities of chemicals (cleaning purposes/maintenance) and to return the plastic containers to suppliers.
- Any liquid and solid waste resulting from the Hotel's operations are separated and handled by approved licensed suppliers and recyclers.
- Recycling of organic waste takes place using specialised equipment.



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Sustainability Activities

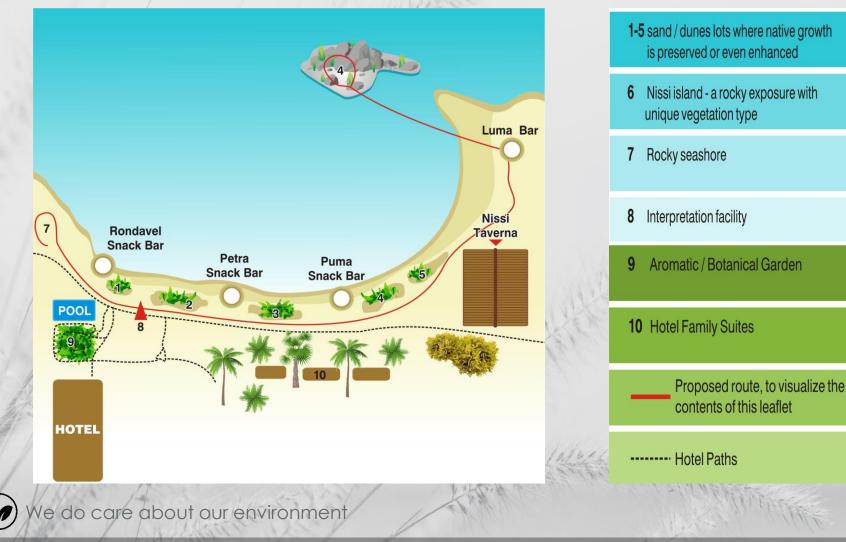
- The towel and linen exchange policy plays a significant role in the saving of water, chemicals and electricity.
- In 2019, a new initiative has started to reduce the plastic usage by 50% replacing plastic straws with paper and bamboo straws, using paper take-away cups instead of plastic at the beach bars, using reusable/ washable plastic ware, stainless steel cutlery etc.
- Promotion of local dishes for ex kolokasi (tarot), as well as local herbs in cocktails, for ex mint from our garden for mojitos
- All employees receive regular training and support information, such as induction training, on how they can help the business to manage its sustainability issues. Guests and employees receive information through the use of social media, flyers, and the environmental board.

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Nissi Beach Sand Dune Project



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Nissi Beach Sand Dune Project

A great effort has been made by the hotel in preserving and revamping the sand dunes following the guidelines of the Green Beach Project.



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Nissi Beach Sand Dune Project

All endemic plants on the beach have been preserved and expanded so now more than 20 endemic beach plants of Cyprus can be enjoyed in very big numbers.





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Social Responsibility

Nissi Beach Resort has been active with social and community activities participating and supporting various local activities.



Annual Beach Cleaning Day

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Social Responsibility

Nissi Beach Resort has been active with social and community activities offering donations and supporting various local activities.

Lunch for seniors

Dinner for 'Melathron Agoniston'





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Social Responsibility

Nissi Beach Resort has been active with supporting various local activities, including donations and participating in various local activities.

Children Walk through the garden







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The Hotel also supports, promotes the local products, culture, customs and traditions.

Cyprus Breakfast







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Annual Blood Donation

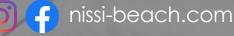
Every year we organise blood donations at the resort inviting customers, as well as staff members, to join us for this great cause.



6th of October 2021

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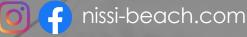
Customer Satisfaction

Our guests continue to trust Nissi Beach Resort for their holidays and the percentage of repeaters is >30%, which shows clearly customer satisfaction.



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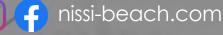
Human Resources

Nissi Beach Resort strives to provide a safe workplace where the human rights are respected in accordance with the collective agreements with the unions and the applicable legislation.



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Equal Opportunity Employer

- We are an equal opportunity employer supporting the protection of human rights, particularly those of our employees, our business partners and the community in which we operate.
- All new employees are informed about the terms and conditions of their employment, including pay and welfare arrangements before they start work.

Employees	2019	2020	2021		
Male Employees	158	128	141		
Female Employees	130	104	116		
Local Staff	237	185	206		
Other nationalities	50	47	51		

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Continuous Training & Development

The greatest asset of Nissi Beach Resort is our employees and we invest heavily in their continuous training, development and upgrading of skills.

Training Provided	2019	2020	2021
Iraining Frovided	2019	2020	2021
External training (# of programs / hours)	428	657	132
On the job training (# of programs / hours)	346	122	199
Total training (# of programs / hours)	782	1350	766
Training hours / employee	3,80	3,40	2,12

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Child Protection

At Nissi Beach Resort we ensure the protection of all children by adhering to the Child Protection guidelines adopted by our hotel and international laws.

We are well aware of child abuse in the tourism industry worldwide, and we have good practices and actions in place to eradicate the problem.



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Sustainability Warranty

Since years, we are Travelife Gold certified. This is an internationally recognised sustainability certification scheme for the travel industry in partnership with Tour Operators.

Our hotel achieved excellence in demonstrating advanced sustainability, whilst also encourages others to participate in seeking such continuing enhancement and dynamically communicating progress.



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Thank you for helping us to achieve our goals!

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